



# Veterans Village San Diego: Eliminating Rekeys Forever



## Revolutionizing Access Control by Eliminating Brass Keys

### CHASING REKEYS & WAITING DAYS FOR NEW KEYS

Since 1981, Veterans Village of San Diego has been helping homeless and at-risk veterans through multiple programs that deal with homelessness, addiction and mental health. Every day, veterans, staff, visitors and family members visit the campus, all with varying needs of access. Before implementing the Proxess solution, US Navy Veteran and VVSD's Facility Coordinator, Rafael Uno, spent much of his time chasing rekeys, coordinating with service providers and often times waiting days for new brass keys to be issued.

### UNIQUE & INTRIGUING

"We didn't have control of our own process and we were relying on outside service providers which would often take us days to get new brass keys to members of our programs," Uno explained. He started searching for a way to take control of the key issuing process and through his research came across Proxess. Finding Proxess unique and intriguing, Uno brought the Proxess team in for a closer look.

### SIMPLIFIED INSTALLATION

Rafael and his team quickly recognized the value Proxess could bring to their operation. "Installation went by so fast that I didn't even know the technicians were already done! All in all, for about 45 access points, it took two technicians just a few days to finish installation and programming," Rafael recalled. Proxess gave the VVSD staff control of the key issuing process and revolutionized how they issue keys.

### ELIMINATING BRASS KEYS...FOREVER

Leveraging Proxess' secure cards and fobs, VVSD has eliminated the daily use of brass keys on their campus, dramatically increasing the campus experience for veterans and staff. "With Proxess, our key distribution has been easier than ever. I can make a Proxess e-key in less than 2 minutes and never have to wait for brass keys from a service provider again," Uno said.

***"I can make a Proxess e-key in less than 2 minutes and never have to wait for brass keys from a service provider again."***

**Rafael Uno**  
Facility Coordinator  
VVSD



# Access Control Functionality Available for ALL Doors



MORTISE



STOREFRONT



PANIC



CYLINDRICAL



End-users face a dilemma when choosing how to handle the locking hardware and access control doors in their facility. Key control is almost impossible to maintain due to lost, stolen and duplicated keys. However, controlling more than a few doors with traditional/legacy access control systems, at thousands per door, is simply not feasible for most budgets.

**What if you could provide the security of an access control system for about the same price as most Grade 1 locks? That is what a Proxess system provides.**

### Here's how it works...

Typical access control doors require many expensive and labor-intensive parts. Proxess simplifies these challenges centered around a family of wireless intelligent locking hardware.

As the foundation for a Smart Locking System, our all-in-one electronic locksets include a monitored emergency key bypass and provide local lockdown for each door. All the standard security components are integrated, including:

- High security card reader
- Electronic lock
- Door position notification
- Request to exit detector and switch

Further, the lock installs in a standard cylindrical door prep in minutes (mortise, one added 5/8" hole) so there are no unsightly holes to drill in the door. Imagine the time and labor costs saved when compared to traditional access control systems. And, this is not just a typical smart lock. Proxess' unique system architecture provides users the choice to:

Connect by BLE at each door

Bluetooth Smart to Proxess Sync - Uploads Audits & Events

Automatically deliver transactions to the software using our Network-on-Card technology

Card Use Audits & Lock Events Written to Credentials

Connect On-Demand by adding BLE bridges

Bluetooth Smart to Bridge with Audits, Alarms & Updates

Connect on-line, in real-time through PoE and WiFi

Online, Real-time Doors