CASE STUDY

North Manchester Parks & Recreation: Brass Keys to Mobile Keys



Bringing Electronic Access Control to All Doors

EXPENSIVE DAILY MAINTENANCE

In 2023, North Manchester Parks and Recreation (NMPR) was spending an excessive amount of time, money, and resources to provide basic daily access to park buildings. "We were trying to eliminate the need for someone to physically go to all our park locations and lock and unlock restrooms each day," recalls Parks Director, Jennifer Hotchkiss. With increasing staff turnover rates, NMPR's current brass keys access control system was only becoming more difficult to manage.

BRASS KEY NIGHTMARE

"I had a spreadsheet with key numbers and employee names as the best way to try to control brass key access for the parks facilities," Hotchkiss commented. When an employee would quit or no show/no call, NMPR would have to send the police department to their house to collect keys. Hotchkiss and her team also found themselves loaning out brass keys to renters for restrooms and storage. "Chasing renters down and/or charging community members for non-returned keys was creating a big challenge for all of us" Hotchkiss shared.

EASY TO LEARN AND EASY TO USE

Proxess came to NMPR through a recommendation from a trusted hardware supplier. "Installation of the Proxess locks and software was very quick and training was thorough and immediate," Hotchkiss remarked. She continued to share that, "Tech support since installation has been extremely helpful, easily accessible and the Proxess system has been easy to learn and use."

SAVING TIME AND SAVING MONEY

The park restroom doors are now on unlock and lock schedules and employees use Proxess Mobile Keys. "The Proxess locks have saved us a ton of time and reduced payroll!" Hotchkiss explained. The ability to remotely mange access freed NMPR from brass keys and expensive daily manual maintenance.











MORTISE

STOREFRONT

PANIC

End-users face a dilemma when choosing how to handle the locking hardware and access control doors in their facility. Key control is almost impossible to maintain due to lost, stolen and duplicated keys. However, controlling more than a few doors with traditional/legacy access control systems, at thousands per door, is simply not feasible for most budgets.

What if you could provide the security of an access control system for about the same price as most Grade 1 locks? That is what a Proxess system provides.

Here's how it works...

Typical access control doors require many expensive and labor-intensive parts. Proxess simplifies these challenges centered around a family of wireless intelligent locking hardware. As the foundation for a Smart Locking System, our all-in-one electronic locksets include a monitored emergency key bypass and provide local lockdown for each door. All the standard security components are integrated, including:

- High security card reader
- Electronic lock
- Door position notification
- Request to exit detector and switch

Further, the lock installs in a standard cylindrical door prep in minutes (mortise, one added 5/8" hole) so there are no unsightly holes to drill in the door. Imagine the time and labor costs saved when compared to traditional access control systems. And, this is not just a typical smart lock. Proxess' unique system architecture provides users the choice to:



Bluetooth Smart to Proxess Sync -Uploads Audits & Events Automatically deliver transactions to the software using our Networkon-Card technology



Card Use Audits & Lock Events Written to Credentials adding BLE bridges

Connect On-Demand by

Bluetooth Smart to Bridge with Audits, Alarms & Updates Connect on-line, in real-time through PoE and WiFi

CYLINDRICAL

TECHNOLOGY INNOVATIONS SecuritySales



Online, Real-time Doors